

## Special Arrangements

If you have special requests, please don't hesitate to ask us! House calls, pet pick-up and drop-off, puppy pre-purchase counseling and at-home euthanasia are some of the special services we offer by appointment.

## Hospital Policies

Glenolden Animal Hospital operates on an appointment basis to provide prompt and efficient veterinary care. We ask that clients arrive 10 minutes prior to their scheduled appointment time and new clients 30 minutes to allow time to fill out necessary forms. Forms can be obtained on line at [www.glenoldenanimalhospital.com](http://www.glenoldenanimalhospital.com) and completed before your visit to the hospital. We realize that your time is important and every effort is made to make your visit pleasant and educational, but in a timely fashion. GAH also recognizes that unforeseeable emergencies do arise and we make every effort to see your pet when those needs occur. We ask all of our clients to please be patient and understanding when these emergencies occur.

In order to protect all of our patients, all pets admitted to the hospital for routine care must be current on their vaccines. If your pet was vaccinated at another hospital, please provide us with a copy of these records and any other medical records so that we can better care for your pet. To ensure your pets safety we require that all dogs are on leashes and all cats are in carriers.



## Our Pledge to you . . .

- ♥ Great service
- ♥ Excellent communication
- ♥ Compassion and respect
- ♥ Extensive knowledge
- ♥ Practical solutions
- ♥ Sincere honesty
- ♥ Reasonable fees

**We welcome second opinions or ANY other solutions that may help in the care and health of our patients.**

## Hospital Shop

Glenolden Animal Hospital provides for all of your pet's needs with a fully stocked hospital shop. We carry the Verus line of pet food for your dogs and cats. For our feathered patients, we carry Harrison's Bird food and for our rabbits and rodents we have Oxbow pet foods. We also carry a full selection of specially formulated veterinary diets to help in the nutritional management of diseases in dogs and cats. In addition to our pet foods, we also have a large selection of flea products, shampoos and skin care products, vitamins, joint supplements, healthy treats, dental products, and natural therapies. Make sure to stop by our hospital shop on your next visit to Glenolden Animal Hospital. Our staff will be more than happy to help you choose the right product for your pet.



## Financial Policy

In order to keep veterinary fees as LOW as possible, Glenolden Animal Hospital does not bill clients. All fees are payable when service is rendered. Fees are assigned for services performed and are no guarantee of the outcome of that service.

We also are a Care Credit provider to clients who are qualified. We strongly recommend that clients purchase **pet medical insurance** so that finances do not inhibit the best care for their pets.

GAH offers written estimates for all procedures when requested by the client. We will inform clients as to the status of their bill and update them on any changes in the written estimate. GAH requires a deposit on all cases admitted to the hospital before diagnostics are begun.

**Glenolden Animal Hospital strives to provide our clients with superior medical care at competitive prices.**

**Please don't hesitate to ask one of our staff about Pet Insurance and/or Care Credit**



PETS ARE **GOLDEN** AT . . .

# Glenolden Animal Hospital



405 MacDade Blvd.  
Glenolden, PA 19036  
**610-237-6120**

[www.glenoldenanimalhospital.com](http://www.glenoldenanimalhospital.com)  
or [www.gah1.net](http://www.gah1.net)

**QUALITY CARE  
IS OUR MAIN CONCERN**

### Hospital Hours

Monday - Friday 8:00 am - 9:00 pm

Saturday - 8:00 am - 5:00 pm

Sunday - 10:00 am - 2:00 pm

Closed: Christmas, New Years Day, Easter,  
Memorial Day, July 4, Labor Day and Thanksgiving

## Our Doctors

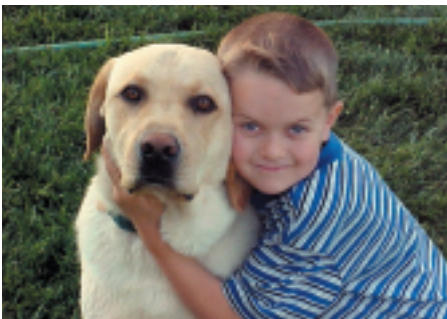
**Randal Rieder, MS, VMD** obtained a B.S. in Animal Science and a M.S. in Animal Nutrition from The Pennsylvania State University. He then attended The University of Pennsylvania School of Veterinary Medicine and received his Veterinary Medical Doctorate in 1985. After graduation, Dr. Rieder worked at the Wright Veterinary Medical Center in Bethlehem, Pennsylvania and joined Glenolden Animal Hospital in 1988. Dr. Rieder is a member of the American Veterinary Medical Association, Pennsylvania Veterinary Medical Association, and past president of the Delaware Valley Academy of Veterinary Medicine. Dr. Rieder has three children and enjoys fishing, hiking and biking.

**Sara Sprowls, VMD** obtained a BS in Animal Bioscience and a minor in Religious Studies from The Pennsylvania State University in 2003. She then went to The University of Pennsylvania and received her Veterinary Medical Doctorate in 2008. She joined Glenolden Animal Hospital after graduation.

Dr. Sprowls interests include surgery, exotic animal medicine, and emergency and critical care. She also runs a non-profit rescue group which fosters and adopts stray animals. She enjoys hiking, jogging, and camping with her dogs Dante and Dexter.

Dr. Sprowls is a member of the American Veterinary Medical Association and the Pennsylvania Veterinary Medical Association.

**Alison St. John, VMD** 2010 graduate of the University Of Pennsylvania School Of Veterinary Medicine, began working in the field as a technician while in high school. She received her undergraduate degree in biology from the University of Rochester, where both her parents and grandparents went to school. She has professional interests in surgery, cardiology, and exotic medicine. When not working she enjoys running, playing ultimate frisbee, cooking and baking, and spending time with her two cats.



**Alexis Mayer, DVM** is a graduate of Ross University School of Veterinary Medicine. She completed her undergraduate education at University of South Florida with a major in Biology. Originally from New Jersey, she practiced in upstate New York for three years. Her personal interests include any outdoor activity, especially horseback riding, hiking, snowboarding and spending time with her dog Oreo. Her professional interests include small animal medicine and surgery.

**Geraldine Kaufman, DVM, DACVIM** is a specialist in small animal internal medicine, endoscopy and ultrasound. Dr. Kaufman received a Bachelors of Science from William and Mary College, a Doctor of Veterinary Medicine from Purdue University, a Residency in Internal Medicine at Purdue University, and a Fellowship in Comparative Nephrology from Purdue. She is a Diplomat of the American College of Veterinary Internal Medicine with a sub-speciality in Small Animal Internal Medicine. Dr. Kaufman's practice is limited to ultrasound and endoscopy. She sees patients at Glenolden Animal Hospital by appointment only.

**Cecelia Helenski MS, DVM** received her veterinary degree from Tufts University in Massachusetts. She then completed an internship in small animal medicine and surgery at Oklahoma State University. She then went on to start a cardiology residency at Oklahoma State University and completed that residency at the University of Pennsylvania School of Veterinary Medicine. She then did post-doctoral training at Temple University Medical School. Dr. Helenski resides in Havertown with her 3 cats Clouseau, Leopold and William. She enjoys watching hockey, baseball and football and reading mystery and historical novels. Dr. Helenski's practice is limited to cardiology. She sees patients at Glenolden Animal Hospital by appointment only.

## Our Mission

The mission of Glenolden Animal Hospital is to provide compassionate veterinary care that fosters animal health and alleviates animal suffering.

This goal is achieved through client education, preventative medicine, progressive surgery, advanced medical therapy, continuing education, and an extensive veterinary referral network.

This foundation is supported by a well trained, dedicated and educated staff using the most modern veterinary technology. This level of veterinary care promotes happier healthier lives for our patients.

## Why Choose Glenolden Animal Hospital?

With more than 25 years of service to our community, Glenolden Animal Hospital maintains an A+ rating with the Better Business Bureau, and offers . . .

Coordinated group of doctors and technicians using the most up-to-date approaches in veterinary medicine.

Access to extensive referral network of board certified veterinary specialists in medicine, surgery, emergency care, behavior, dentistry, ophthalmology, cardiology, physical therapy and other disciplines.

Modern anesthetics and equipment to facilitate safe and reliable anesthesia. Patients under anesthesia are monitored by trained technicians.

Routine and specialized x-ray, endoscopic, and ultrasound studies to diagnosis and treat patients.

Elective and emergency surgery.

Complimentary medicine utilizing nutraceuticals and holistic medicine.

In hospital laboratory to enhance early diagnosis and proper treatment.

Professional grooming and boarding to pamper your favorite pet.

Extended hours, house calls, and drop offs to accommodate your busy schedule.

***Glenolden Animal Hospital  
is your One-Stop  
Animal Care Center***